



*OurGlowingHearts and a note from our founder...*

*Thank you for purchasing this glowing heart. We started building glowing hearts in the summer of 2020 during the pandemic with the hope that people like you would want to place one in your window. The heart symbol is an international symbol of love and joy. By making a glowing neon LED in this shape it would be the perfect way to communicate the message that we wanted the world to know. Our message is a simple one; that that brighter days are ahead, we are thinking of you and wish all people nothing but love and joy. A glowing symbol of thank you to our healthcare heroes, frontline workers, families, neighbours, strangers, those out of work, and anyone who sees the glowing heart in your window. New for Fall 2023 is the Our Glowing Hearts Queer Heart. This colourful heart is dedicated to the 2SLGBTQI+ community. Our Glowing Hearts is a proud queer-owned business. We believe that visibility and inclusivity matters and that love, respect & finding common ground is key for all humanity.*

*We hope you love your heart as much as we do.  
- Jeffrey Moss & the team at OurGlowingHearts.ca*

OGH SIGNATURE LED NEON HEART - USER MANUAL - REV 1.0



FOR INDOOR USE ONLY	NEVER IMMERSE IN ANY LIQUID	USE ONLY WITH SUPPLIED POWER ADAPTOR
Your Neon Heart can remain on continuously without risk of overheating or colour degradation.	Regularly check the cord, the power supply and all other parts for damage. If any part is damaged the product should not be used. Important information! Keep these instructions for future use. Warning: the light source of the product is made up of LEDs that are not replaceable. Never disassemble the product as the LEDs can cause eye injuries.	To reduce the risk of fire, electric shock, or injury to persons: Use only insulated staples or plastic ties to secure cords.
POUR UNE UTILISATION EN INTÉRIEUR UNIQUEMENT	NE JAMAIS IMMÉRGER DANS UN LIQUIDE	UTILISER UNIQUEMENT AVEC L'ADAPTATEUR D'ALIMENTATION FOURNI
Votre Neon Heart peut rester allumé en continu sans risque de surchauffe ou de dégradation de la couleur.	Uniquement pour une utilisation en intérieur. Vérifier régulièrement que le câble, le transformateur et les autres parties ne sont pas endommagés. Si l'une de ces pièces est endommagée, ne pas utiliser le produit. Information importante. Conserver la notice pour toute utilisation ultérieure. Mise en garde La source lumineuse du produit est composée de diodes (LED) qui ne se remplacent pas. Ne jamais démonter le produit, les diodes peuvent causer des blessures aux yeux.	Pour réduire le risque d'incendie, d'électrocution ou de blessure, utiliser uniquement des agrafes isolées ou des liens en plastique pour fixer les câbles

## 1- Contents

1 x LED Neon Heart	1 x Steel Base	1 x Power Adapter
1 x Certificate of Authenticity	1 x In-Line Dimmer Controller	1 x DC Power Extension (Optional)
1 x Screw		

## 2- Installation Instructions

Decide from the options below on the orientation of your baseplate. Please use a screwdriver and the supplied screw to attach the heart to the baseplate. **Please do not to over tighten the screw as it may loosen the threaded insert in the wood.**

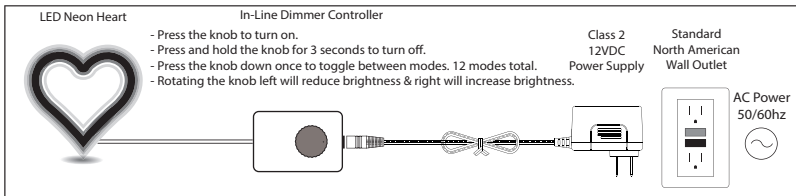
**Option 1:** base standing as an inverted “U” with the heart on top of the small area. This option will raise the heart almost 1.5”.



**Option 2:** base standing as a “C” with the heart on top of the larger area. This option will raise the heart about 1”.



## 3- Wiring diagram



## 4- Maintenance

Disconnect the power cord from the wall. Remove accumulated dust on external surfaces using a dry cloth. Do not use water or any chemicals. The wood is untreated and may become discoloured if handled with unclean hands or materials.

## 5- Troubleshooting

- Ensure that the AC outlet is operational and the power adaptor blades are fully inserted into the wall outlet.
- For indoor use only.
- Ensure that the power adapter output connector is fully inserted into the dimmer input connector.
- If you are using the optional DC power extension cord, repeat above procedures for the cord.

## 6- Specifications - Original Sized Heart

AC: 120V - 50Hz/60Hz - 0.14A - 17W DC: 12V - 1.1A - 13.3W Net weight: 0.23kg(0.5lb)- Gross weight: 0.9kg(1.9lb)	Dimensions - Heart only(WxHxD):30 x 28 x 2.5cm (12 x 11 x 1") Shipping Dimensions (WxHxD):36 x 31 x 6cm (14 x 12.25 x 2") Working Temperature:0 to 40°C (32 to 104°F) Average Life: 30,000hrs
---	---

## 7- Specifications - Mini Heart

AC: 120V - 50Hz/60Hz - 0.1A - 12W DC: 12V - 0.75A - 9W Net weight: 0.17kg(0.37lb)- Gross weight: 0.58kg(1.3lb)	Dimensions - Heart only(WxHxD):18 x 21.5 x 2.5cm (7 x 7 x 1") Shipping Dimensions (WxHxD):29.5 x 26 x 4.5cm (11.5 x 10 x 1.75") Working Temperature:0 to 40°C (32 to 104°F) Average Life: 30,000hrs
--	---

*Note: Due to continuous improvements, the actual product and specifications may differ from the information shown in this manual. Please refer to the product page on [www.ourglowinghearts.ca](http://www.ourglowinghearts.ca).*

## 8- Warranty

There is a 1 year limited warranty for this product. Before initiating a warranty claim please contact us at:

Local: 647.660.1596

Tech Support: 1.800.924.1585 ext. 101

Fax: 647.493.9900

[info@ourglowinghearts.ca](mailto:info@ourglowinghearts.ca) – <https://www.ourglowinghearts.ca>

Please be sure to have your heart number and/or order number on hand for us to be able to assist you better.

06-07-2022