



OUR GLOWING HEARTS



OurGlowingHearts and a note from our founder...

Thank you for purchasing this glowing heart. We started building these hearts in the summer of 2020 during the pandemic with the hope that people like you would want to place one in your window. The heart symbol is an international symbol of love and joy and by making a glowing neon LED in this shape it would be the perfect way to communicate the message that we wanted the world to know. Our message is a simple one; that we are thinking of you and wish all people nothing but love and joy and that brighter days are ahead. A glowing symbol of thank you to our healthcare heroes, frontline workers, family, neighbours, strangers, those out of work, and those who are struggling in this new world we find ourselves living in.

*We hope you love it as much as we do.
- Jeffrey Moss & the team at OurGlowingHearts.ca!*

LED NEON HEART - USER MANUAL - REV 1.0



⚠️ WARNING – CAUTION - ATTENTION ⚠️

FOR INDOOR USE ONLY	NEVER IMMERSE IN ANY LIQUID	USE ONLY WITH SUPPLIED POWER ADAPTOR
Your Neon Heart can remain on continuously without risk of overheating or colour degradation.	Regularly check the cord, the power supply and all other parts for damage. If any part is damaged the product should not be used. Important information! Keep these instructions for future use. Warning: the light source of the product is made up of LEDs that are not replaceable. Never disassemble the product as the LEDs can cause eye injuries.	To reduce the risk of fire, electric shock, or injury to persons: Use only insulated staples or plastic ties to secure cords
POUR UNE UTILISATION EN INTÉRIEUR UNIQUEMENT	NE JAMAIS IMMERGER DANS UN LIQUIDE	UTILISER UNIQUEMENT AVEC L'ADAPTATEUR D'ALIMENTATION FOURNI
Votre Neon Heart peut rester allumé en continu sans risque de surchauffe ou de dégradation de la couleur.	Uniquement pour une utilisation en intérieur. Vérifier régulièrement que le câble, le transformateur et les autres parties ne sont pas endommagés. Si l'une de ces pièces est endommagée, ne pas utiliser le produit. Information importante. Conserver la notice pour toute utilisation ultérieure. Mise en garde La source lumineuse du produit est composée de diodes (LED) qui ne se remplacent pas. Ne jamais démonter le produit, les diodes peuvent causer des blessures aux yeux.	Pour réduire le risque d'incendie, d'électrocution ou de blessure, utiliser uniquement des agrafes isolées ou des liens en plastique pour fixer les câbles

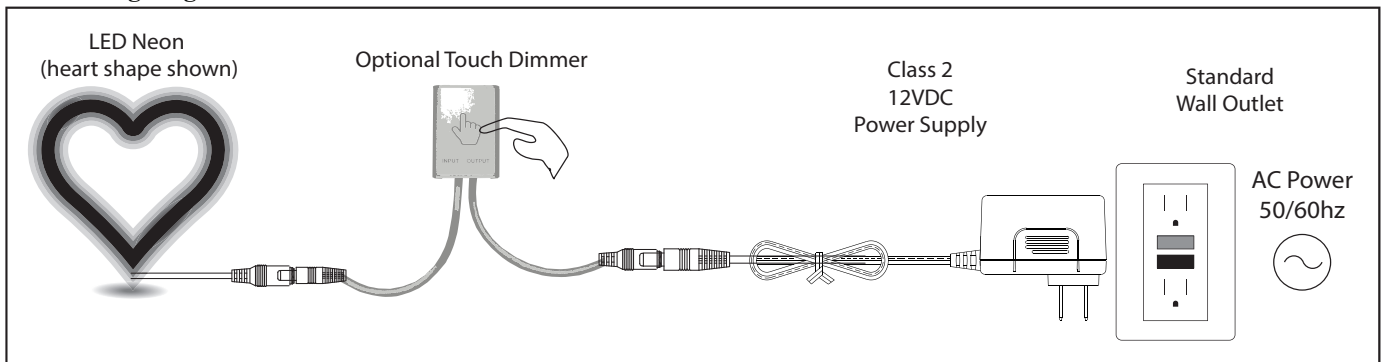
1- Contents

1 x Neon Heart	1 x Steel Base	1 x Power Adaptor
1 x DC Power Extension	1 x Certificate of Authenticity	1 x Dimmer (Optional)

2- Installation Instructions

<p>Option 1: base standing as an inverted “U” with the heart on top of the small area. This option will raise the heart almost 1.5”.</p>		<p>Option 2: base standing as a “C” with the heart on top of the larger area. This option will raise the heart about 1”.</p>	
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3- Wiring diagram



4- Maintenance

Disconnect the power cord from the wall. Remove accumulated dust on external surfaces using a dry cloth. Do not use water or any chemicals.

5- Troubleshooting

Installation without a dimmer:	Installation with a dimmer:
<ul style="list-style-type: none"> -Check that the AC outlet is operational. -Check that the power adaptor output connector is fully inserted into the heart input connector. -If you are using the DC power extension cord, repeat above procedures for the cord. 	<ul style="list-style-type: none"> -Please refer to the dimmer user manual for installation instructions and mode of operation. -Repeat above troubleshooting procedures including the dimmer cables and connectors. -Check that the dimmer enclosure is not touching any metal surface.

6- Specifications

<p>AC: 120V - 50Hz/60Hz - 0.12A - 15W DC: 12V - 0.8A - 10W</p>	<p>Dimensions (Heart only, WxHxD): 30 × 28 × 2.5cm (12 x 11 x 1“) Shipping dimensions (WxHxD): 35 x 35 x 6cm (13.8 x 13.8 x 2.4“)</p>
<p>Net weight: 0.23kg (0.5Lb) - Gross weight: 0.8kg (1.8Lb)</p>	<p>Storage Temperature: 0 to 40°C (32 to 104°F) - Average life: 30,000h</p>

Note: Due to continuous improvements, the actual product may differ from the pictures shown in this manual.

7- Warranty

There is a 1 year limited warranty for this product. Before initiating a warranty claim please contact us at:

Toll Free: 1.800.924.1585 - Local: 416.463.6677 Tech Support: 647.557.3233 - Fax: 647.493.9900

info@ourglowinghearts.ca – <https://www.ourglowinghearts.ca>

Please be sure to have your heart number and/or order number on hand for us to be able to assist you better.

11-03-2021